
SPECIFIC INFORMATION TO POLICYHOLDERS WITH DOMMAGE OUVRAGE (SFS AND EISL POLICIES) IN FRANCE

The bankruptcy estate has received enquiries concerning the Dommage Ouvrage in France (SFS and EISL policies), including questions about coverage, claims handling and premium refunds.

All policies will end on the 11th August 2018.

Currently we are in contact with the claims handlers, IMS Expert and ACS Solutions, regarding the further claims handling process.

If you want to report a new claim, or have questions to an already reported claim, please contact your claims handler stated in your policy.

The bankruptcy estate is in contact with the Danish Guarantee Fund regarding whether the Danish Guarantee Fund covers Dommage Ouvrage (SFS and EISL policies) in France. It is the Danish Guarantee Fund's point of view that policies taken out by professional parties/any party other than private individuals are not covered by the Danish Guarantee Fund and that further investigations have to be undertaken if policies taken out by private individuals can be covered. We will update the webpage continuously.

At present, the bankruptcy estate has agreed to approve payment for claims investigation costs. However, the claims handlers cannot pay out on any claims.

Claims for premium refunds can be filed here: [Submit a claim](#) > [Return-of-premium](#).

However, if you had a premium financier or broker, we suggest you consult your premium financier or broker, as they might have already filed for return premium on the policy or can assist with the process.
